

### Mayor's Night Out-Northeast Outer Region Mayor Gregory A. Ballard

### 28th Mayor's Night Out

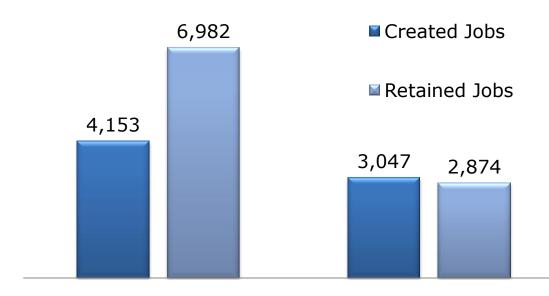


Thank you for partnering with your government, as we focus on making Indianapolis a more livable city for all citizens.



Develop Indy (formerly Indianapolis Economic Development Inc. IEDI)
 has positive year-to-date job creation & retention figures:

### **Job Commitments**



Capital Investment

2009 - \$139 M

2010 ytd - \$238 M

2009

2010 ytd

**41 Projects** 

**25 Projects** 





### Better Utilities and a Better City:



- Memorandum of understanding (MOU) to transfer the City of Indianapolis' water and wastewater utilities to Citizens Energy Group
- City will receive more than \$425 million in connection with the transfer
- Agreement will provide rates that are 25 percent lower by 2025 than currently projected
- Provide much-needed funding for deteriorating infrastructure
- Depoliticize Provide protection from the uncertainties of changing political forces
- Learn More: <u>www.indy.gov/utilities</u>



### The Mayor's Action Center (MAC) has transformed from a call-center to a customer service center:

- Fielded 22,600 more inbound calls in 2009 than previous year
  - Speed to answer down to 6 seconds from as much as 4 minutes
- Created outbound call program
  - Surveys customer satisfaction, need for additional assistance
  - More than 40,480 outbound calls made since November 2008
  - MAC is now calling back 90% of service requests that have been closed out
- Online Pothole Portal created to ensure request for service is processed efficiently





### Mayor's Night Out - North Outer Region Cood Covernment

- Coming Soon...
   Mayor's Action Center Citizen Portal
  - First of its kind

- Online submission of top service requests
- Integrated GIS features



- Track the status of your request online



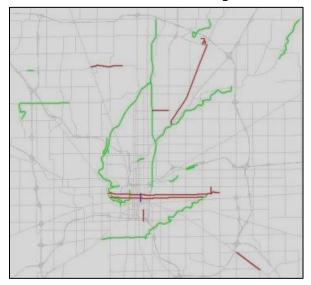




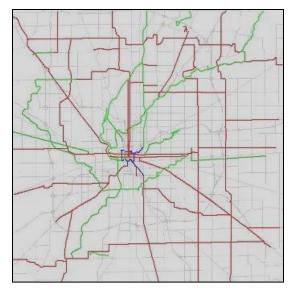
#### Sustainability:

- Work will commence this year to retrofit over 70 City-owned buildings with energy saving green technologies;
   City-County Building is already in progress
- Curbside Recycling Request for Information (RFI)

#### Connectivity:



Current 10+ Years



(Bikeways)

(Greenways)





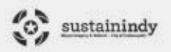




Get on your bike and RIDE with Mayor Greg Ballard

Saturday, June 5, 2010 Allisonville Road Bike Lanes Indianapolis





#### WHEN:

June 5, 2010

Registration 9:00 a.m.

#### WHERE:

Allisonville Elementary School, 4900 E. 79th St.

#### **START**:

10:00 a.m.

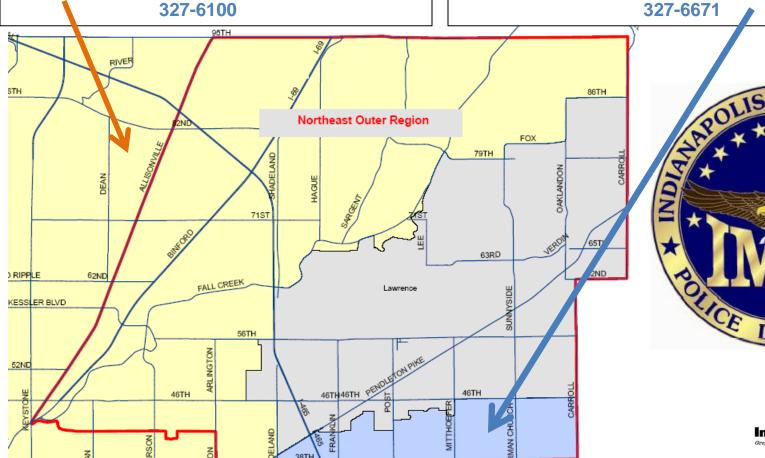


www.mcdh.com/bikeride



North District Commander Tom Koppel 3120 E. 30th Street

Northeast District Commander Chad Knecht 3229 N. Shadeland Ave 327-6671



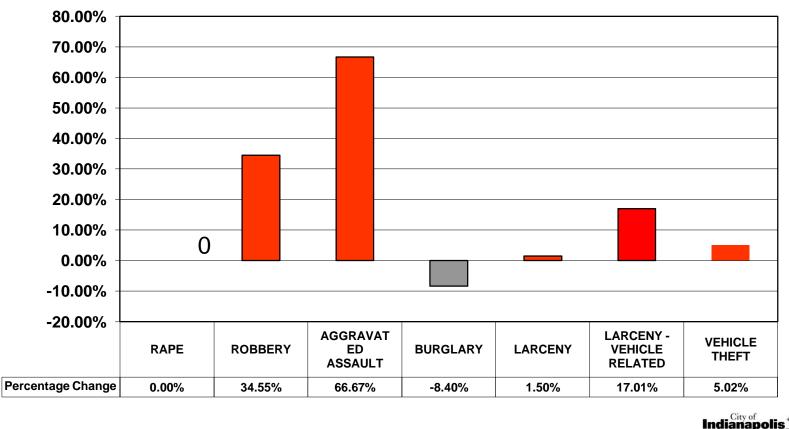






#### **Northeast Outer Region - Preliminary Crime Trend**

Jan. 1 - April 15, 2009 v. Jan. 1- April 15, 2010





### **Crime Reduction and Strategies:**

- For the last 7 Days: Part 1 Crime is down (-8.9%)
- For the last 28 Days: Violent Crime is down (-12.20%)

Part 1 Crime is up only 6.64% for the year in the region

#### Crime is being fought through new strategies:

- North District is now under a new Commander
- 137 officers have been redeployed to the area

#### City Wide Crime is down overall:

- For the last 7 Days: Violent Crime is down (-28%)
- For the year: Violent Crime is down (-14%)
- Overall Crime is down (-2%)





#### We are targeting crime with our community-based approach:

- Partnering with the community, ministers, schools, public health and other officials to address the underlying causes of crime and violence
- Targeted patrols and sweeps in crime hot spots
- In the last month, IMPD Criminal Interdiction Unit made 140 arrests, seized 28 thousand dollars, 29 guns, 12 vehicles and 70 pounds of marijuana, methamphetamine, heroin, and cocaine in Indianapolis.
- Community crime prevention grants
- Regular probation, truancy and parole sweeps





### Citizens working in partnership with IMPD can be our most effective crime-fighting tool:

- Monthly Task Force meetings
- Expanded CrimeWatch groups and added broadcasts of crime and suspect details to subscribers
- Immediate response to neighborhood crime complaints
- Annual District Community Days
- Door-to-door neighborhood canvassing conducted by public safety personnel to discuss quality of life issues



# Mayor's Night Out-Northeast Outer Region Department of Public Works (DPW)

#### **Storm Water Improvements:**

Devonshire: Halfmoon Ln &
 Cricklewood Rd.: (Completed)
 Connected storm drains and piping to the
 existing storm sewer system to divert
 rainwater & improve storm water quality



- Eastbourne & Roxbury: (In Progress)
   Re-establishing an overflow swale between two homes; draining excessive street flooding during major rain events
- Pendleton Pike and Shadeland: (In Progress)
   Installing subsurface drains to divert rainwater and improve storm water quality. Streets will also be resurfaced
- Pembrooke and Vera Drive: (In Planning)
  Looking for best way to solve flooding in roadside ditches along Binford Blvd. north of Kessler





### Mayor's Night Out-Northeast Outer Region Department of Public Works (DPW)

#### **Resurfacing:**

Arlington Avenue

46<sup>th</sup>-56<sup>th</sup> St. and 38<sup>th</sup> - 46<sup>th</sup> St. Completion: June 30, 2010

Bittern Lane
 Warbler Dr. to Warbler Way
 Completion: December 2010

Eastbourne Drive

46th St. to Radnor Rd. Completion: December 2010







# Mayor's Night Out- Northeast Outer Region Indy Parks and Recreation

- Sahm Park:
   New 3-story water slide is installed and will be ready for use when pool opens on May 29
- Fall Creek Trail & Parkway: Part of 2010 Mayor's Bike Ride on June 5<sup>th</sup>



#### Skiles Test Park:

Friends of Skiles Test finished planting trees and shrubs in the park on April 24 through a partnership with IPL's Trees for Tomorrow





### Mayor's Night Out-Northeast Outer Region Dept. of Metropolitan Dev. (DMD)

### Petitions filed with DMD planning division involving economic development for this area include:

#### 7910 East 88<sup>th</sup> St.

 Petitioner wants a variance for a day care and therapy center for autistic children (Hearing TBD)

#### Sahm Park Golf Course at 91<sup>st</sup> St.

 Petitioner wants to build a new clubhouse and drive shop (Hearing May 13<sup>th</sup>)

#### 96<sup>th</sup> St. Meijer

 Petitioner wants to lease part of a parking lot for a Panda Express (Hearing May 13<sup>th</sup>)





### Mayor's Night Out-Northeast Outer Region Dept. of Code Enforcement (DCE)

#### Cracking down on illegal and irresponsible businesses:

- Sweep targeting 13 massage parlors identified as high-risk businesses
- Results: 7 prostitution arrests at 6 locations, 10 locations were not properly licensed, 5 had illegal living quarters for employees, and 99 violations were issued for various licensing, zoning, health, and fire code issues.

#### Tackling high weeds & grass:

- 12 contract vendors
- 14,112 investigations, completed 9,101 mows 2,742 re-mows, and decreased the average call-to-cut time from 42 to 16 days in 2009

#### www.indy.gov/dce/research:

 Access to information & resources on permits, licenses, inspections, and enforcement cases.



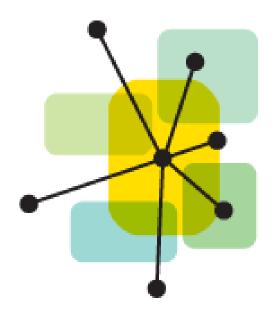


### Mayor's Night Out - North Outer Region Indy Connect

### 2010 is the year for <u>discussion</u> of mass transit in Central Indiana:

 Visit <u>www.IndyConnect.org</u> to learn about upcoming meetings and submit your comments online

 Take a look at the initial draft plan for a regional transportation system on the Indy Connect Web site and submit questions and comments online, by phone (317-327-8601) or at a public meeting







#### Mayor's Night Out - Northeast Outer Region

# Questions and Answers with Mayor Ballard

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www.indy.gov/Mayor/Newsletter

